

May 21, 2018

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

> RE: Docket 4290 – Arrearage Management Program Monthly Report April 2018

Dear Ms. Massaro:

On behalf of National Grid, enclosed please find five copies of the Arrearage Management Program monthly report for April 2018.

Thank you for your attention to this filing. If you have any questions, please contact me at 401-784-7415.

Very truly yours,

Robert J. Humm

Enclosure

cc: Docket 4290 Service List

Leo Wold, Esq. Kevin Lynch

¹ The Narragansett Electric Company d/b/a National Grid.

280 Melrose Street Providence, RI 02907

Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

GAS AND ELECTRIC COMBINED	January	February	March	April	YTD 2018
Number of Customers Active	3015	2729	2724	2094	2,094
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	TBD
Customers Removed - Complete	23	26	7	3	59
Customers Removed - Defaulted	299	220	115	472	1,106
Customers Removed - Cancelled	80	55	76	48	259
Total Customer Payments	\$145,072	\$170,527	\$87,284	\$74,726	\$477,609
Total Amount to be Forgiven For All Participating Customers	\$4,678,998	\$4,214,284	\$4,168,577	\$3,045,371	\$3,045,371
Average Amount to be forgiven for all participating customers	\$1,552	\$1,398	\$1,530	\$1,454	\$1,454
Total amount to be paid under the payment plan at the end of	Ψ1,002	ψ1,000	ψ1,000	ψ1,101	ψ1,101
the reporting period	TBD	TBD	TBD	TBD	TBD
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	TBD
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	TBD
Total Amount of Arrears Outstanding	\$5,681,842	\$5,155,910	\$5,126,313	\$3,950,048	\$3,950,048
Forgiveness Credits Applied during the reporting period	\$158,907	\$227,533	\$74,726	\$221,488	\$682,654
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	TBD
Average Monthly Forgiveness Credit	\$98	\$99	\$97	\$96	\$96
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD
ELECTRIC ONLY					
Number of Customers Active	1,975	1,791	1,799	1,392	1,392
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,392 TBD
Customers Removed - Complete	20	14	6	22	62
Customers Removed - Defaulted	215	140	67	348	770
Customers Removed - Cancelled	54	41	76	48	219
Total Customer Payments	\$101,653	\$109,672	\$62,774	\$51,876	\$325,975
Total Amount to be Forgiven For All Participating Customers	\$3,105,865	\$2,813,123	\$2,792,238	\$2,029,074	\$2,029,074
Average Amount to be forgiven for all participating customers	\$1,573	\$1,424	\$1,552	\$1,458	\$1,458
Total amount to be paid under the payment plan at the end of	ψ1,070	Ψ1,121	Ψ1,002	ψ1,100	ψ1,100
the reporting period	TBD	TBD	TBD	TBD	TBD
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	TBD
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	TBD
Total Amount of Arrears Outstanding	\$3,802,502	\$3,487,055	\$3,483,641	\$2,689,419	\$2,689,419
Forgiveness Credits Applied during the reporting period	\$110,205	\$153,422	\$51,876	\$154,308	\$469,812
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	TBD
Average Monthly Forgiveness Credit	\$99	\$100	\$97	\$96	\$98
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD
GAS ONLY					
Number of Customers, Asting	4.040	000	005	700	700
Number of Customers Active	1,040	938 TDD	925 TDD	702	702
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	TBD
Customers Removed - Complete	3	12	1	3	19
Customers Removed - Defaulted Customers Removed - Cancelled	84 26	80 14	48 24	124 0	336 64
	\$43,419			\$22,849	
Total Customer Payments Total Amount to be Forgiven For All Participating Customers	\$43,419 \$1,573,133	\$60,855 \$1,401,161	\$24,510 \$1,376,339	\$22,849 \$1,016,298	\$151,633 \$1,016,298
Average Amount to be forgiven for all participating customers	\$1,573,133	\$1,401,161	\$1,376,339	\$1,016,298	\$1,016,298
Total amount to be paid under the payment plan at the end of	φ1,313	φ1,347	φ1,40δ	φ1,448	φ1, 44 8
the reporting period	TBD	TBD	TBD	TBD	TBD
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	TBD
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	TBD
Total Amount of Arrears Outstanding	\$1,879,340	\$1,668,856	\$1,642,671	\$1,260,629	\$1,260,629
Forgiveness Credits Applied during the reporting period	\$48,702	\$74,111	\$22,849	\$67,180	\$212,842
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	72 12,042 TBD
Average Monthly Forgiveness Credit	\$97	\$98	\$96	\$95	\$97
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD
	. 55	. 55	. 55	. 20	. 50
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Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Joanne M. Scanlon

May 21, 2018

Date

Docket No. 4290 - Office of Energy Resources - LIHEAP Enhancement Charge Filing Service List <u>updated 1/18/18</u>

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